## NEED TO REPORT A STUDENT/COMMUNITY RELATED ISSUE?

The Johns Hopkins University Student/Community Liaison is available Thursday, Friday and Saturday nights and Monday and Tuesday days (when school is in session) to assist with issues arising between students and community residents. The Student/Community Liaison position was created to assist with noise, trash and yard maintenance issues as well as to assist students' transition from dormitory resident to community member.

## For Noise Issues:

- 1. Please call 410-516-4600 to report a current complaint. If the Student/Community Liaison is on duty, he will be dispatched to the location to meet with the offending parties and will try to abate the issue. If the Liaison is not on duty, Campus Safety and Security will dispatch an officer.
- 2. If the issue is warranted and is not abated on the first visit, the Dean of Students will be notified the following business day. When warranted, disciplinary measures through the Dean of Students office are instituted which range from a warning through probation to suspension.
- 3. Callers may remain anonymous.

## For Trash or Yard Maintenance Issues:

- 1. Please call 410-516-8737 or email <u>liaison@jhu.edu</u> to report these issues.
- 2. Students may borrow lawn maintenance equipment through the Student/Community Liaison's office. Students may call or email to reserve the equipment.

The Office of the Dean of Students, the Student/Community Liaison and the Office of Community Affairs would like to encourage our students and their neighbors to take the time to get to know each other. Often, issues like those mentioned above can be resolved before outside intervention is necessary.

Jon Walter

Johns Hopkins Student/Community Liaison